| Visiting Team: | Sam Hill – Primary Care Engagement Manager (SH)  
|              | Ben Furlow – Information Manager (BF)  
|              | Jan Clossick – Finance Manager (JC)  
|              | Dr Simon Rumley – Chair and Clinical Lead (SR)  |
| Name of practice: | Wolverley  |
| Date: | 31st July 2014  |

**Practice Manager / Lead Commissioning GP and any other staff**
Rosemary Pardoe  
Dr Kate Davenport  
Dr Adnan Chaudry

**Strategic**

**Operational**

**Finance**

**Information**
- BF to check if an email reminder can alert practices when the finance report has been populated onto Ventris;
- BF to include benchmark practice position against all practices across WF on the information report.

**Quality**
- SH to check with Sarah Knight if the Park Attwood investigation is progressing;
- SH to ask Annie Coyle if practices can receive more feedback around concerns submitted via the generic email (old Sentinel System).

**Pharmacy**

**Organisation Performance Measures**

**Communication**

**Any specific items the practice wishes to discuss** (feedback from GP half day event)

**Any concerns/issues you would like to be raised at Management Team?**

**Future Practice Visits**

Please Note – As part of sharing ‘Good Practice’, completed practice visit templates will be uploaded on to the WFCCG Website after each visit.