

"We will bring together local people, GP's and other clinical professionals to improve the quality and experience for patients of their health care"

From our 2013/14 Priorities – we have formally carried over THREE to 2014/15. This does not mean that the other areas are no longer a priority – it is more

"We will bring together local people, GP's and other clinical professionals to improve the quality and experience for patients of their health care"

"We will bring together local people, GP's and other clinical professionals to improve the quality and experience for patients of their health care"

"We will bring together local people, GP's and other clinical professionals to improve the quality and experience for patients of their health care"

"We will bring together local people, GP's and other clinical professionals to improve the quality and experience for patients of their health care"

"We will bring together local people, GP's and other clinical professionals to improve the quality and experience for patients of their health care"

"We will bring together local people, GP's and other clinical professionals to improve the quality and experience for patients of their health care"

"We will bring together local people, GP's and other clinical professionals to improve the quality and experience for patients of their health care"

"We will bring together local people, GP's and other clinical professionals to improve the quality and experience for patients of their health care"

"We will bring together local people, GP's and other clinical professionals to improve the quality and experience for patients of their health care"

"We will bring together local people, GP's and other clinical professionals to improve the quality and experience for patients of their health care"

"We will bring together local people, GP's and other clinical professionals to improve the quality and experience for patients of their health care"

"We will bring together local people, GP's and other clinical professionals to improve the quality and experience for patients of their health care"

"We will bring together local people, GP's and other clinical professionals to improve the quality and experience for patients of their health care"

"We will bring together local people, GP's and other clinical professionals to improve the quality and experience for patients of their health care"

9. Improve Mental Health Services

Included in Reducing Inequalities priority and considered

"We will bring together local people, GP's and other clinical professionals to improve the quality and experience for patients of their health care"

"We will bring together local people, GP's and other clinical professionals to improve the quality and experience for patients of their health care"

"We will bring together local people, GP's and other clinical professionals to improve the quality and experience for patients of their health care"

"We will bring together local people, GP's and other clinical professionals to improve the quality and experience for patients of their health care"

WHAT Priority area identified	WHY What gaps, issues or opportunities informed this choice	HOW How can we do this?	WHEN
Priorities carried over from 2013/14			
<p>1. <u>INTEGRATED CARE:</u></p> <p>Including Urgent Care/ Non-Urgent Care & Out of Hours Care</p> <p><i>"We want our patients care to be planned with people who work together to understand each patients need, put the patient in control, co-ordinate and deliver services to achieve a patients best outcome. This will support our patients and allow them to live as independently as possible."</i></p>			
<p>Emis IT Project:</p>	<p>Now all GP Practices in Wyre Forest (and Worcestershire) have the same clinical system we wish to maximise the opportunities this offers.</p>	<p>1. Increase the number of areas that will be able to (with the patients permission) access information that will enhance their care. These areas will include within Worcestershire:</p> <ul style="list-style-type: none"> • All Inpatient wards • Outpatient departments • Hospital Pharmacy • KEMP <p>1. Ensure that the Communication & Engagement Plan includes how we advise our patients and</p>	<p>1. By the end of 14/15 all the following areas will be able to (with the patients permission) access information that will enhance their care.</p> <ul style="list-style-type: none"> • All Inpatient wards • Outpatient departments • Hospital Pharmacy • KEMP <p>2. Inclusion in the 2014/15 Communication and Engagement Plan</p>

"We will bring together local people, GP's and other clinical professionals to improve the quality and experience for patients of their health care"

<p>WHAT Priority area identified</p>	<p>WHY What gaps, issues or opportunities informed this choice</p>	<p>HOW How can we do this?</p>	<p>WHEN</p>
<p>2. <u>SUPPORTING GENERAL PRACTICE</u></p> <p><i>“Supporting General Practices in the Wyre Forest, will help the doctors in those Practices contribute their knowledge & experience of patients’ needs and the clinical services they require, into the decision making and running of the Clinical Commissioning Group.”</i></p>	<p>We want to maintain or increase the capacity and resilience in Primary Care in the Wyre Forest.</p>	<p>We will use the Innovation Crystal to determine in what way the CCG can support General Practice</p>	<p>By April 2014 we will have an agreed approach to how the CCG can support General Practice</p>

"We will bring together local people, GPs and other clinical professionals to improve the quality and experience for patients of their health care"

<p>WHAT Priority area identified</p>	<p>WHY What gaps, issues or opportunities informed this choice</p>	<p>HOW How can we do this?</p>	<p>WHEN</p>
<p>3. <u>REDUCE HEALTH INEQUALITIES</u></p> <p>“Strengthening Communities and developing more effective systems of service delivery to improve health and wellbeing and reduce inequalities.”</p>	<p>Life expectancy in the most deprived areas is 7.8 years lower for men and 8.5 years lower for women than in the least deprived areas.</p> <p>The proportion of children who at age 5 have reached a good stage of development is significantly low.</p> <p>Considerable local variation (between 38% in Oldington & Foley Park and 85% in Bewdley West & Rock)</p> <p>Increase in the number of age 0-5 attending A&E</p>	<p>0-5 age group – Early Help</p> <p>Review the numbers of 0-5 age group attending A&E (from WF)</p> <p>Consider extension of Birchen Coppice ‘POD’ model</p> <p>Consider what Primary Interventions would support the age group 0-5</p> <p>Consider piloting Wellbeing centres in Wyre Forest</p> <p>Implement findings and recommendations from the mental health 2-day mapping session – including early support/help and</p>	<p>By April 2014 recommendations to Wyre forest management team on work plan to support this priority</p>

"We will bring together local people, GPs and other clinical professionals to improve the quality and experience for patients of their health care"

		lower level interventions	
WHAT Priority area identified	WHY What gaps, issues or opportunities informed this choice	HOW How can we do this?	WHEN
New Priorities for 2014/14			
<p>4. <u>LONG TERM CONDITONS (LTC):</u></p> <p>To include the recommendations of the West Midlands Quality Review Service (WMQRS) on chronic neurological conditions</p> <p>We want to provide effective, coordinated and robust services to help our patients manage their Long Term Conditions.</p>	<p>Six out of ten adults report having a long term condition (LTC) 80% of primary care consultations are related to LTC</p> <p>Over 60% of emergency hospital admissions are related to long term conditions.</p> <p>The provision of, effective, coordinated and robust services to manage LTC are essential. More opportunities for:</p> <ul style="list-style-type: none"> • Self-care • Preventative care • Shared care • Technology 	<p>1.LTCs pathways will be reviewed using Risk Stratification to identify areas of highest demand</p> <p>2.Self-care This area will be developed further via our Innovation Crystal to determine how this can support LTCs in the Wyre Forest</p> <p>3.The following LTCs will go through our Innovation crystal to identify gaps and opportunities to improve these services for patients:</p> <ul style="list-style-type: none"> • Epilepsy 	<p>By the end of 2014 there will be recommendation</p>

"We will bring together local people, GPs and other clinical professionals to improve the quality and experience for patients of their health care"

	Gaps in Chronic Neurological Conditions services identified in the WMQRS report	<ul style="list-style-type: none"> • Multiple Sclerosis • Parkinson's Disease • Combined rare Neurological Conditions. 	
WHAT Priority area identified	WHY What gaps, issues or opportunities informed this choice	HOW How can we do this?	WHEN
<p>5. <u>WYRE FOREST INTEGRATED CARE PROJECT</u></p> <p>Review and refine the model of Integrated Care within Wyre Forest</p>	<p>There are issues and challenges with the current configuration of intermediate care provision in the Wyre Forest facilities:</p> <p>Wyre Forest Community Unit Cookley Ward The Grange</p> <p>The CCG has an opportunity for service redesign of these services to deliver more effective and efficient services within Wyre Forest.</p>	<p>A review of:</p> <p>Wyre Forest Community Unit Cookley Ward The Grange</p>	<p>By the end of December 2014 a recommendation to WF Board on what the model of Integrated Care should look like in Wyre Forest.</p>

"We will bring together local people, GPs and other clinical professionals to improve the quality and experience for patients of their health care"

WHAT Priority area identified	WHY What gaps, issues or opportunities informed this choice	HOW How can we do this?	WHEN
<p>6. <u>FRAIL OLDER PEOPLE</u></p> <p>We want to build on our integrated care priority to provide safe and compassionate care for our frail older population.</p>	<p>Wyre Forest has a relatively large older population: compared to the other CCGs, it has the highest proportion of people aged 65</p> <p>The population of older people aged 65 and over, both male and female, is set to rise dramatically in the next 15 years</p> <p>The 90+ age group the population is forecast to more than treble</p>	<p>To be determined through the Innovation Crystal</p>	<p>Define Frail Older People's Strategy by March 2015</p>