

Health Together



January 2014

Could You Be A Secret Shopper?

Starting in March 2014 Wyre Forest CCG along with participating Wyre Forest GP practices are working together to see how well our GP practices are meeting patient needs.

We need **'Secret Shoppers'** to support our Practices in helping improve their service. With full training and guidance provided this is a great way to encourage and support your local GP Practice. Our assessments will be looking at such areas as

- Patient Care
- Signposting
- Access

If you are interested in this exciting opportunity to become a secret shopper then please give us a call on **01562 513558** or email me on **Peter.Emms@worcestershire.nhs.uk** with your interest.

Secret

Shopper



YOUR PLACE: community cafe and information point...

A friendly and safe place to drop-in
have a chat with others
get information from local services
refreshments and lunch available at the cafe

Every Thursday
10.30am- 1.00pm

Starting from 9th January 2014

Held at Walshes Community Hall, Linden Avenue, The Walshes

Your Place aims to raise awareness of the Five Ways to Well-being



Connect



Be active



Take notice



Keep learning



Give

YOUR PLACE Community Cafe and Information Point Opened on 9th January at the Walshes Community Hall Stourport

Here you will be able to access a range of issues including housing, health, finances, and community safety. The community cafe will also be open where individuals can have a chat to friends/ meet new people over coffee or lunch.



Save A Life Today

Free Home Fire Safety Check

Hereford & Worcester Fire and Rescue Community Safety Team, can offer a range of fire safety advice to keep you and your family safe. Members of the team will also install smoke alarms where needed, and will encourage you to work out an escape plan specific to your home and circumstances.

Home Fire Safety Checks are offered free of charge and are targeted at the more vulnerable groups in the community. This would include the elderly, people living alone and those with reduced mobility or other issues.

Contact our Community Safety Team on
0800 032 1155 for this free service

Injured or unwell?

Stop and think - is A&E for me?

There are a range of local NHS services which may be quicker, and even be closer to your home. Using the right service means you don't spend hours waiting in A&E, and treatment can be given quicker to those really in need of urgent care.

www.isaandeforme.com

It's not a 999 emergency.
But you need medical help fast.

There's now



number to call.



when it's less urgent than 999

Have you taken the Winter friends pledge?

As the cold weather approaches us Wyre Forest Clinical Commissioning Group are supporting the national Winter Friends Campaign and calling on people to look in on an elderly friend or neighbour this winter to make sure that they are warm and well. Signing up to the Winter Friends pledge is simple, it states that "I will take time out this winter to look in on an elderly friend or neighbour to make sure they are warm and coping well." Those who sign the Winter Friends pledge will receive free cold weather alerts and email tips throughout the winter to help them do their bit. By taking part, you can make a big difference to the community and the elderly population. You can find out more information or sign the pledge by visiting www.nhs.uk/winterfriends.



Sign the pledge

Contact Health Together

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